



Vishnu Waman Thakur Charitable Trust's

## **VIVA INSTITUTE OF APPLIED ART**

(Approved by A. I. C. T. E., Affiliated to University of Mumbai)

Block A, Veer Sawarkar Marg, Shirgaon, Virar-East, Dist: Palghar – 401 305

37795 | [www.vivaappliedart.org](http://www.vivaappliedart.org) | [contact@vivaappliedart.org](mailto:contact@vivaappliedart.org)

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## **Criteria 2**

### **2.5 - Evaluation Process & Reforms**

**2.5.1 Mechanism of internal/ external assessment is transparent & the grievance redressal system is time bound & efficient.**



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## 2.5 - Evaluation Process & Reforms

**Note: The supporting documents for this metric exceed the upload limit of 5MB. Hence the documents are made available in HEI website and links for the metric is given below.**

Key Indicator	Title	Link to the Supporting Documents
2.5.1	Mechanism of internal/ external assessment is transparent & the grievance redressal system is time bound & efficient.	<a href="#">SSR_2.5.1_VIAA</a>